



**STATE AND LOCAL COMPLIANCE REGULATIONS
THIS ANALYSIS IS FOR THE CITY OF SAN JOSE
COMPARE SERVICES FOR THE PUBLIC
PRIVATE PROPERTY TOWING (PPT)
JUST REQUEST VERIFICATION**

**Required for Private
Property Towing**

**Rebello's Towing
Services, Inc.**

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"Special Use Permit" for Tow Yard with Associated Lien Sales, Includes as Follows: Verify at: HTTPS://WWW.SJPERMITS.ORG/PERMITS/GENERAL/GENERALQUERY.ASP	X	X	
➤ San Jose 2020 General Plan Land Use/Transportation (Zoning Ordinance)	X	X	
➤ Section 15301 of State Guidelines for "Environmental Quality Act."	X	X	
➤ Off-Street Parking for Public Auction Attendees	X	X	
➤ "American Disability Act (ADA)" Approved Public Facilities	X	X	
➤ Chapter 15.12 Title 15 of San Jose Municipal Code – Runoff Water Pollution Control	X	X	
➤ Fire Department "Use Permit" for assembly of People; Section 105 Uniform Fire Code	X	X	
➤ Measured Parking Spaces for Stored Vehicles to Avoid Crowding Damages	X	X	
➤ Compliance with California DMV HTRV7; Public Auction Verify At: http://dmv.ca.gov/pubs/brochures/howto/htrv7.htm	X	X	
Accept Checks and Credit Cards as Required: CVC 22658(k)(2); SJMC 6.66.290(D)	X	X	
Public Phone Access: CVC 22658(n)(3)	X	X	
Out of the Weather Public Reception Area: SJMC 6.66.300(A)(4)	X	X	
San Jose Business License: SJMC Chapter 4.76	X	X	
San Jose Tow Permit: SJMC 6.66.060; 6.66.070; 6.66.080	X	X	
Motor Carrier Permit: CVC 34601	X	X	
Uniformed Personnel: CHP Tow Service Agreement 2012-13, 8_E		X	
Certified Drivers for CHP Services: 2012-13, CHP, Tow Service Agreement, 8-A(2)		X	
Hold Harmless Service Agreement to Protect Property Management and property		X	
Certification of Liability Insurance and Workers' Comp.: Property as The Named Insured		X	
Training Period for all Field Patrol Agents - 2 to 3 Months		X	
Errors by Property Management or Security Are Returned "No Charge"		X	
Target 20 Minutes or less for Service or Vehicle Releases 24/7		X	
Approved by Compliance Depot, and Registry Monitoring, Contractor Services		X	
Certified California SBA (Small Business Administration)		X	
Decorated Reception Area with Off Street Parking for Vehicle Owner Comfort		X	
Audio and Visual Security Cameras		X	
Private Release Office for Vehicle Owner (embarrassing explanation of reason for tow)		X	
<p>WE DEFINE "WHITE GLOVE SERVICE" AS THE HIGHEST LEVEL OF SERVICES AND PROTECTION AVAILABLE:</p> <ul style="list-style-type: none"> ✓ CONTRACTUAL "HOLD HARMLESS" WITH INSURANCE CERTIFICATION ✓ COURTEOUS TO THE PUBLIC AND VEHICLE OWNERS (ADVANTAGE TO THE PUBLIC FOR BORDERLINE COMPLICATIONS) ✓ CARE OF VEHICLES WHILE IN OUR CUSTODY ✓ GUARANTEES FOR REGULATORY TOWING COMPLIANCE ✓ THE PROPERTY MANAGER (AUTHORIZED SIGNER) IS NEVER BLAMED FOR TOWING ✓ FREE SERVICES ARE NEGOTIABLE (I.E., PARKING PERMITS AND CITY PERMITS) ✓ ALL FIELD PATROL AGENTS ARE PAID WAGES, NOT COMMISSIONS 			

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